

austin.hoag@icloud.com   
github.com/austinhoag98   
austinhoag   
austinhoag.com   
(865) 742-7711 

# AUSTIN HOAG

Software Engineering Intern

## Education

### Vanderbilt University

GPA: 3.66/4.00

Nashville, TN

*B.S. Computer Science &  
Educational Studies*

*Candidate*

*(Expected Graduation May  
2021)*

### Relevant Course Work

Data Structures

Operating Systems

Discrete Structures

Computer Organization

Programming Languages

## Technical Skills

C++

JavaScript

Google Cloud

NodeJS

HTML

Java

CSS

## Professional Experience

### UNDERGRADUATE HEAD RESIDENT

*Vanderbilt University, Nashville, TN / Aug 2018 - Present*

- Collaborated with a team of nine resident advisors and a Faculty Head of House to implement weekly programming for over 200 attendees
- Selected to live on a floor with 60 first-year students and aid in their assimilation to the college environment through programming and meaningful conversations

### SOFTWARE ENGINEERING INTERN

*Principal Financial Group, Des Moines, IA / May 2019 - August 2019*

- Completed a partial rewrite of a process application ran on IBM's Business Process Management platform. The process relates to terminating an onboarding process and is used by roughly 40 implementation managers per week
- Planned and built the majority of the front end on a new non-qualified onboarding portal during a week-long Intern Code Jam program, the project was built on Google Cloud Platform and featured Firebase Authentication, page based permissions, a dynamic to-do list, drag and drop capabilities, and Salesforce integrations


### CLIENT SERVICE SPECIALIST

*PerfectServe, Inc., Knoxville, TN / May 2015 - August 2018*

- Created, modified, and removed rules from a dynamic rules-based engine used by 100,000 physicians
- Configured workflow solutions tailored uniquely to medical practices and mid-sized hospital workgroups

## Personal Projects

**Schools Vote!**  - ~70% Developed As Of August 2019

A cost-effective, efficient Google-Sheet add-on. Schools Vote!  allows educators to set up dynamic voting questions with a wide range of parameters. The program builds a Google form and allows the creator to establish specific voting criteria to ensure valid data. Based on a previous project that increased school voting 62.5%.

**Farragut High School's FANS Program** - January 2017 - August 2017

An automated mentor process app which includes a fully online application and recommendation process, mentor to mentee matching based on six personal identifiers (such as gender, academic interest, extra-curricular interest) with 70% of mentors and mentees sharing five or six identifiers, a fully automated notification process, and a survey and feedback process. During the first year of implementation, this program was utilized by 553 students.